

City of Charleston Frequently Called Numbers

Animal Control - City of Charleston

577-7434

The Charleston Police Department's Animal Services Division is available 24 hrs a day to respond to your calls for service. Animal Services answers all types of calls regarding animals and is well equipped to handle calls in a safe manner.

Business License

724-3711

For information on obtaining a City of Charleston Business License call the office or visit the Revenue Collections Division website to download forms and applications.

Citizen Help Desk

724-7311

If you live or work in Charleston or are just visiting our historic City, and you have a request, need an issue resolved, or would like to voice a concern, you can call us or use our convenient online Service Request system by opening this link.

Garbage and Trash Services

The Environmental Services Division is responsible for garbage and trash collection as well as the enforcement of environmental codes. Visit their webpage for maps showing garbage and trash collection schedules. (For recycling services see *Charleston County*).

- **Request a Garbage Can**
- **Garbage & Trash Collection**

723-2278

724-7365

Graffiti Removal Hotline

958-1500

Graffiti removal is overseen by Livability Court. The goal is to dispatch officers to clean messes up within 48 hours.

Livability Court

805-3226

Livability Court is an innovative way to handle age-old citizen concerns and quality of life issues. Livability issues can have serious, detrimental effects on neighborhoods and communities when left unresolved. Livability Court is devoted to such issues and promotes healthy communities and good citizenship.

Maintenance for City Parks and other City Facilities

724-7321

Facilities Maintenance is responsible for maintenance repair and construction of all 181 city buildings and facilities.

Parking Citation Hearings

724-7375

The Parking Operations Division is responsible for managing the City's parking program for passenger and commercial vehicles. The Division also oversees hearing officers for the adjudication of parking citation disputes, schedules payment plans for citizens with delinquent parking fines, and prosecutes parking citations in Municipal Court.

Police (Non-Emergency)

577-7434

The Charleston Police Department is committed to the protection of life and property; the preservation of peace, order and safety; the vigorous enforcement of local, state and federal laws; and the defense of the Constitution of the State of South Carolina and the Constitution of the United States of America in a fair and impartial manner.

Potholes

Report a pothole and our crew will repair it within 48 hours.

**768-4653
(POT-HOLE)**

Recreation Department

The City of Charleston Department of Recreation offers a diverse array of programs, sports, and activities for the young and young at heart.

724-7327

Reserve a City of Charleston Park for an Event

Charleston has several beautiful city parks that you may decide to use for your wedding, reunion, birthday, etc. To reserve a park for an event, please contact the Recreation Department for information on obtaining a permit.

724-7327

Residential Parking Decals

If you live within a Residential Parking District, you may obtain a residential parking permit from the Revenue Collections Parking Division, located at 180 Lockwood Drive. For more information call the office or visit the website to download requirements.

724-7375

Sidewalks Maintenance

The Streets and Sidewalks Division performs routine maintenance on streets and sidewalks within the city limits.

724-7366

Stormwater Services

The Department of Public Service manages and conducts the activities of Stormwater Service. Stormwater Service Maintenance performs all routine maintenance, repair and minor construction for the public stormwater drainage system.

724-7367

Other Frequently Requested Numbers:

Berkeley County Offices

843-719-4234

Charleston County Tax System

- Property Tax: Motor Vehicle, Real and Personal Property **958-4360**
- Delinquent Taxes **958-4360**
- Deeds, Property Transactions, Liens **958-4800**
- County Accessor **958-4100**
- County Auditor **958-4200**

Department of Motor Vehicles

803-896-5000

The South Carolina Department of Motor Vehicles offers customer assistance through their DMV Call Center.

- Obtain or renew SC Driver's License
- Title and Registration
- Identification Cards
- Click here for: [Office locations and local contact numbers](#)

SCDOT Charleston Maintenance Office

740-1655

The South Carolina Department of Transportation (SCDOT) Charleston Maintenance Office oversees all state maintained roadways and all bridges.

Post Office & Passport Services

800-275-5777

The United States Post Office

- Mail Services
- Passport Services
- [Post Office Locator](#)

Charleston County Recycling Center

720-7111

Recyclables are collected by Charleston County. For collection schedules for your area or a list of recyclable materials, visit the website for the Charleston County Department of Solid Waste & Recycling.

Social Security Administration

573-3600

- Social Security Cards
- Medicare
- Benefits
- [Local Office Search](#)

Social Services

953-9400

The SC Department of Social Services provides services that include:

- Protective services to children and vulnerable adults
- Food Stamps Program and EBT
- Child Support Enforcement
- Family Services

Voter Registration & Board of Elections

**744-8683
(744-VOTE)**

The Board of Elections and Voter Registration is responsible for conducting all county, state, and federal elections that are held in Charleston County. The Board also serves as a resource for election support for Municipal Election Commissions.

Utilities

Charleston Water System

727-6800

Charleston Water System provides public water and wastewater services to the Charleston area.

Comcast Cable

554-4100

Comcast provides cable and communications services to the City of Charleston.

SCE&G

576-8000

South Carolina Electric & Gas provides electric and gas utilities for the Charleston Area

Visitor Information

City of Charleston Special Facilities

577-7400

- Gaillard Municipal Auditorium
- Visitor Center
- The Old Exchange & Provost Dungeon
- Dock Street Theater
- Old Slave Mart Museum
- Upcoming Events

Charleston Area Convention & Visitors Bureau

853-8000

The official Charleston area online visitors guide, where you can explore all the wonders of our historic destination.

City of Charleston's Office of Cultural Affairs

724-7305

Cultural Affairs plays an important role in producing and/or supporting programs that educate, inform, and inspire through a wide variety of cultural activities that celebrate creativity and diversity, contribute to the area's economic development, and underscore Charleston's reputation as an international cultural destination.

- Charleston Farmers Market
- City Gallery at Waterfront Park
- City Gallery at the Dock Street Theater
- Piccolo Spoleto Festival
- MOJA Arts Festival